#### **Terms and Conditions**



# How we use the information we collect from you

We need to collect personal or other information if we are to service your needs and interests, to follow your requests, to inform and guide you on new services, regulations, system changes and any other notifications that are deemed of interest to you and your needs.

# Use of technology to monitor your use of our website

We collect and analyze information on our visitors' routine use of this website. We use this information to monitor site visits, clicks and which sections of the website are frequently visited or of interest to you, to assist us to continue provisioning value addition and better user experiences. This information is aggregated and anonymized so individual personal information, behavior or patterns cannot be identified.

#### **Cookies**

The Cookie technology consists of small pieces of data or a small text file which is given to your browser by our webserver when you visit our website. This data is stored on your browser. The cookie is sent back to our webserver each time you visit our website. Cookies are not computer programs and do not run on a computer like programs do. They cannot gather information or function on their own. They cannot collect any personal information about you or your machine and cannot gather data or information about what you do on the Internet. Cookies merely enable us to provide a more valuable online experience to you. While you can set up your Internet browser to disable cookie technology, we do not recommend that you do this since some parts of this website and our online services may not function properly, or at all.

## Mail, email or SMS promotions

Once you have approved or opted-in, we may use your personal or other information to send you information on new services or products that may be of interest to you and from time to time will mail, email or SMS information to you about us, our products and services, or our partners and their products or services. If you do not wish to continue receiving this information you may contact us and we will remove you from our mailing list.

## Third parties

Now and then, through our service optimization cycles, we commission other organizations to provide support services to us. These partners or Third parties are bound to our privacy policies as far as they may be required to have access to our customers' personal information to perform such services.

Our website may contain links to or from other sites. While we try to link only to sites that share our high standards and respect for privacy, we are not responsible for the content or the security or privacy practices employed by other sites. We recommend that you always read the privacy and security statements on such sites.

When we will disclose Personal Information without consent

We will not disclose personal information to anyone outside our company without your permission unless:

- 1. We are compelled to do so by law or in terms of a court order;
- 2. It is in the public interest to do so;
- 3. It is necessary to protect our rights.

#### Our security practices

The company is committed to providing secure online services. As such, all interactions with our transactional sites are protected through encryption that complies with international standards. Encryption is used to protect the transmission of your personal information when completing online application forms. Our Internet servers are protected by firewalls and intrusion detection systems. Access to information on these servers is restricted to authorized personnel only.

## Privacy and security statements applying to specific online services

Different online services and our other affiliates or entities may have their own privacy and security policies because the nature of their service or products demand a deviation from our general policy. These specific policies will apply to and exclusively govern your use of the particular online service.

#### Right to amend this privacy and security statement

We reserve the right to amend this privacy and security statement at any time. All amendments to this privacy and security statement will be posted on the

website. Unless otherwise stated, the current version shall supersede and replace all previous versions of this privacy and security statement.

If you have any questions about this privacy and security statement, please email us on infotz@digitalmobile.africa